

9272015

386779

Ira Toyota

161 Andover St. \* Rt. 114  
Danvers, MA 01923  
978-739-8333 \* 800-230-0982

"WE WANT TO EARN YOUR BUSINESS"  
www.iramotorgroup.com

\*INVOICE\*

PAGE 1

SERVICE ADVISOR: 96 PAUL SITOMER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
ABSOLUTELY	00	TOYOTA ECHO	JTDBT1235Y0097074		7143/7143	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
4NOV2000			WAIT 09SEP02		72.00	CASH
			OPTIONS:	STK:TY4242 ENG:1NZ-FF		
8:42	09SEP02	09:16	09SEP02			

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
7500							
7500 MILE SERVICE, CHANGE OIL AND FILTER, ROTATE TIRES, INSPECT BRAKES, LUBE HINGES, INSPECT BATTERY. / /							
7500							
7500 7500 MILE SERVICE, CHANGE OIL AND FILTER, ROTATE TIRES, INSPECT BRAKES, LUBE HINGES, INSPECT BATTERY.							
114 DINU, MICHAEL LIC#: / CT							
1	90915	YZZA2	FILTER S/A,	OIL	3.95	50.00	50.00
1	XLUBE	5W30			7.00	3.95	3.95
*****							
JSTOMER PAY MISC/MAT HAZ/WST FOR REPAIR ORDER							2.80

THANK-YOU FOR THE BUSINESS !  
HAVE A NICE DAY!

TOYOTA

PAID

VISA 9-9

ALL PARTS INSTALLED ARE NEW OR FACTORY REBUILT UNLESS SPECIFIED OTHERWISE.

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

WE GUARANTEE THE PARTS & LABOR ON THIS REPAIR ORDER FOR A PERIOD OF 90 DAYS OR 4,000 MILES, WHICHEVER COMES FIRST. PLEASE PRESENT YOUR RECEIPT AND THE VEHICLE INVOLVED TO OUR SERVICE DEPARTMENT DURING NORMAL BUSINESS HOURS AND WE WILL FIX IT FREE OF CHARGE.

DESCRIPTION	TOTALS
LABOR AMOUNT	50.00
PARTS AMOUNT	10.95
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	2.80
TOTAL CHARGES	63.75
DISCOUNTS/DEDUCTIBLES	0.00
SALES TAX	0.69
<b>PLEASE PAY THIS AMOUNT</b>	<b>64.44</b>

CUSTOMER COPY

less 100% 58.04



9272015

3 2 8 2 9 1

Ira Toyota

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PAGE 1

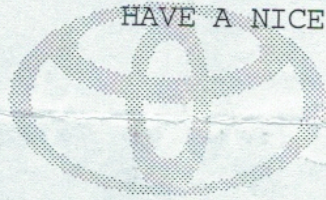
SERVICE ADVISOR: 10 KATHY KIDIK

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
ABSOLUTELY	00	TOYOTA ECHO	JTDBT1235Y0097074		3060/3060		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
14NOV2000			WAIT 30JUL01		68.00	CASH	30JUL2001
OPTIONS: STK:TY4242 ENG:1NZ-FF							

09:22 30JUL01	10:27 30JUL01						
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
1							
CHANGE OIL AND FILTER,CHECK ALL FLUID LEVELS,SET TIRE PRESSURE,INSPECT LIGHTS. / /							
LOF CHANGE OIL AND FILTER,CHECK ALL FLUID LEVELS,SET TIRE PRESSURE,INSPECT LIGHTS.							
916 BLANCHETTE,EUGENE LIC#: /							
INP							
1	90915-YZZA2			FILTER S/A, OIL			(N/C)
1	XLUBE			5W30			(N/C)

\*\*\*\*\*

THANK-YOU FOR THE BUSINESS !  
HAVE A NICE DAY!



TOYOTA

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WE GUARANTEE THE PARTS & LABOR ON THIS REPAIR ORDER FOR A PERIOD OF 90 DAYS OR 4,000 MILES, WHICHEVER COMES FIRST. PLEASE PRESENT YOUR RECEIPT AND THE VEHICLE INVOLVED TO OUR SERVICE DEPARTMENT DURING NORMAL BUSINESS HOURS AND WE WILL FIX IT FREE OF CHARGE.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
DISCOUNTS/DEDUCTIBLES	0.00
SALES TAX	0.00
<b>PLEASE PAY THIS AMOUNT</b>	<b>0.00</b>

CUSTOMER COPY



CUSTOMER #: 9272015

954403

# Ira Toyota Scion

161 Andover St. \* Rt. 114  
Danvers, MA 01923  
978-739-8333 \* 800-230-0982  
www.iramotorgroup.com

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PAGE 2

BUS:		CELL:		SERVICE ADVISOR: 8776 NATHANIEL K BRUNGOT		
COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
ABSOLUTELY	00	TOYOTA ECHO	JTDBT1235Y0097074		29710/29711	T709
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
14NOV00 IS						
14NOV00 DD			WAIT 01NOV10		VARIES	01NOV10
			OPTIONS: STK:TY4242 ENG:1NZ-FF			

07:46	01NOV10	08:35	01NOV10			
LINE OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B: 0.00

\*\*\*\*\*

C RESET MAINTENANCE LIGHT

RML RESET MAINTENANCE LIGHT

7964 Nigrelli, Michael LIC#: /

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C: 0.00
--------	------	--------	------	--------	------	--------------------

\*\*\*\*\*

D \*\*\*CUSTOMER DECLINED 30,000 MILE MAINTENANCE\*\*\*

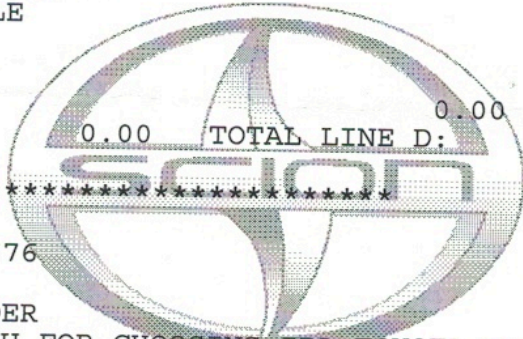
Z30000 \*\*\*CUSTOMER DECLINED 30,000 MILE

MAINTENANCE\*\*\*

7964 Nigrelli, Michael LIC#: /

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D: 0.00
--------	------	--------	------	--------	------	--------------------

\*\*\*\*\*



EST: 45.00 01NOV10 07:46 SA: 8776

CUSTOMER PAY MISC/MAT HAZ/WST FOR REPAIR ORDER

\* THANK YOU FOR CHOOSING IRA TOYOTA DANVERS \*

TO SERVICE YOUR VEHICLE

IF YOU ARE NOT 100% SATISFIED

\*\*\* PLEASE CONTACT \*\*\*

CHARLIE ALICARDI, SERVICE DIRECTOR

978-739-8391 calicardi@iramotorgroup.com

OR LORRAINE OBRIEN 978-739-3770

CASH  CHECK  CC

02

ALL PARTS INSTALLED ARE NEW OR FACTORY REBUILT UNLESS SPECIFIED OTHERWISE

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

In addition to the charges for parts, labor, tax, etc., Ira Toyota Scion also charges a "shop charge" as part of the repair bill. This "shop charge" is to help defray the costs of certain materials that cannot be accurately itemized, but which are generally used in the repair and service of vehicles. These items include, but are not limited to, rags, bolts, screws, hand cleaner, small amounts of lubricant, etc. This charge is calculated as a percentage of the total labor charge.

Replacement parts and tires are warranted for defects in material or workmanship by the manufacturer.

Please present your receipt and the vehicle to our Service Department during normal business hours.

DESCRIPTION	TOTALS
LABOR AMOUNT	21.75
PARTS AMOUNT	19.09
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
SHOP CHARGE	2.08
TOTAL CHARGES	42.92
DISCOUNTS/DEDUCTIBLES	4.08
SALES TAX	1.32
PLEASE PAY THIS AMOUNT	40.16



CUSTOMER #: 9272015

954403

# Ira Toyota Scion

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PAGE 1

BUS:		CELL:		SERVICE ADVISOR: 8776 NATHANIEL K BRUNGOT			
COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
ABSOLUTELY	00	TOYOTA ECHO	JTDBT1235Y0097074		29710/29711	T709	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
14NOV00 IS							
14NOV00 DD			WAIT 01NOV10		VARIES	CSVC	01NOV10
			OPTIONS: STK:TY4242 ENG:1NZ-FF				

07:46	01NOV10	08:35	01NOV10				
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

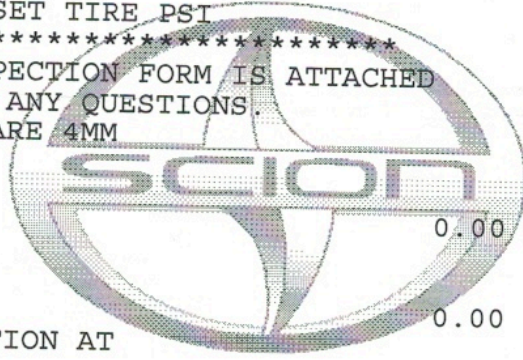
A CHANGE OIL & FILTER, CHECK ALL FLUIDS, PERFORM 27 POINT COURTESY INSPECTION  
 LOF CHANGE OIL & FILTER, CHECK ALL FLUIDS, PERFORM 27 POINT COURTESY INSPECTION  
 7964 Nigrelli, Michael LIC#: /  
 CT

1	90915-YZZF2 FILTER S/A, OIL	5.41	21.75	21.75
1	90430-12031 GASKET	1.13	5.41	5.41
5	VV1770 5W30	1.13	1.13	1.13
		2.80	2.51	12.55
PARTS:	19.09	LABOR:	21.75	OTHER: 0.00
			TOTAL LINE A:	40.84

29710 0.30 PERFORMED LOF AND TOPED FLUIDS SET TIRE PSI  
 \*\*\*\*\*  
 B PERFORM 27 POINT COURTESY INSPECTION, INSPECTION FORM IS ATTACHED  
 PLEASE SEE YOUR ADVISOR IF YOU HAVE ANY QUESTIONS.  
 BR4 FRONT BRAKES ARE 6MM, REAR BRAKES ARE 4MM (SHOES)  
 7964 Nigrelli, Michael LIC#: /  
 CT

TR7 ***TIRES ARE 7/32***		0.00	0.00
7964 Nigrelli, Michael LIC#: /			
CT		0.00	0.00
GOOD VEHICLE CHECKED OUT IN GOOD CONDITION AT THIS TIME			
7964 Nigrelli, Michael LIC#: /			
CT		0.00	0.00

TH8776 Thank you for having your vehicle serviced at Ira Toyota of Danvers. It was my pleasure to serve you and my goal is to provide you an EXCELLENT service experience. Thank you for letting me be of service to you -Nate Brungot  
 7964 Nigrelli, Michael LIC#: /  
 CT



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		LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		SHOP CHARGE	
		TOTAL CHARGES	
		DISCOUNTS/DEDUCTIBLES	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	



Call Me!

at iracars.com

# Quality Vehicle Inspection

1- [Redacted] Cl [Redacted]

Year/Model: 00 Echo

Date: 11/1/10

Mileage: 29710

VIN: JTDBT123540097074

Repair Order #: 954403

Assistant Service Manager: Nate

Technician: Mike Nigelli

CHECKED AND OKAY			MAY NEED FUTURE ATTENTION			REQUIRES IMMEDIATE ATTENTION				
INTERIOR/EXTERIOR										
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Head Lights / Tail Lights / Turn Signals / Brake Lights / Hazard Warning Lights / Exterior Lamps						<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Windshield Washer Spray / Wiper Operation / Wiper Blades / Wiper Arms / Including Rear (if applicable)						<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Windshield Condition (Inspect for Cracks, Chips, or Pitting)						<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Upholstery / Carpet / Floor Mats / Mirrors / Glass						<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Emergency Brake Adjustment						<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Horn Operation						<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Fuel Tank Cap Gasket						<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Air Conditioning Filter (if equipped)						<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Clutch Operation (if equipped) <u>N/A</u>						<input type="checkbox"/>	<input type="checkbox"/>
UNDER VEHICLE										
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Shock Absorbers / Suspension						<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Steering Gear Box / Linkage and Boots / Ball Joints / Dust Covers						<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Muffler / Exhaust Pipes / Mountings						<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Engine Oil and/or Fluid Leaks						<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Brake Lines / Hoses / Parking Brake Cable						<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Drive Shaft Boots / Constant Velocity Boots / U-joints / Transmission Linkage (if equipped)						<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Transmission / Differential / Transfer Case (Check Fluid Level, Fluid Condition and Fluid Leaks)						<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Fuel Lines and Connections / Fuel Tank Band / Fuel Tank Vapor Vent System Hoses						<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Inspect Nuts and Bolts on Body Chassis						<input type="checkbox"/>	<input type="checkbox"/>
UNDER HOOD										
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Fluid Levels: Oil / Coolant / Battery / Power Steering / Brake Fluid / Washer / Automatic Transmission						<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Engine Air Filter						<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Drive Belts (condition and adjustment)						<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Engine Coolant Protection _____						<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Cooling System Hoses / Heater Hoses / Air Conditioning Hoses and Connections						<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Radiator Core / Air Conditioning Condenser (if equipped)						<input type="checkbox"/>	<input type="checkbox"/>

CHECKED AND OKAY			MAY NEED FUTURE ATTENTION			REQUIRES IMMEDIATE ATTENTION				
BATTERY PERFORMANCE										
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Battery Terminals / Cables / Mountings						<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Check Condition of Battery (Storage Capacity Test)						<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Pass		Recharge Retest		Fail			

BRAKE AND TIRE			
Left Front		Right Front	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Brake Lining	<u>6</u> mm	Brake Lining	<u>6</u> mm
Tire Tread	<u>7</u> 32nds	Tire Tread	<u>6</u> 32nds
Wear Pattern		Wear Pattern	
Tire Pressure	<u>34</u> psi	Tire Pressure	<u>34</u> psi
Inspect Brake Lining		Inspect Tire Wear	
Left Rear		Right Rear	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Brake Lining	<u>4</u> mm	Brake Lining	<u>4</u> mm
Tire Tread	<u>7</u> 32nds	Tire Tread	<u>8</u> 32nds
Wear Pattern		Wear Pattern	
Tire Pressure	<u>34</u> psi	Tire Pressure	<u>34</u> psi
<input type="checkbox"/> Brake Inspection Not Performed This Visit			

**COMMENTS:**

Thank you

Mike



CUSTOMER #: 9272015

872006

# Ira Toyota Scion

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PAGE 3

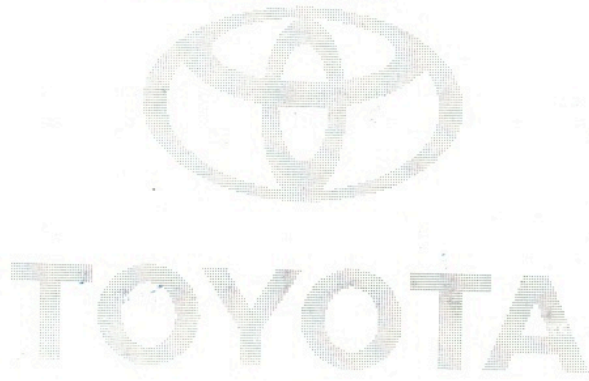
BUS: \_\_\_\_\_ CELL: \_\_\_\_\_ SERVICE ADVISOR: 8776 NATHANIEL K BRUNGOT

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
ABSOLUTELY	00	TOYOTA ECHO	JTDBT1235Y0097074		27652/27652	T379
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	HAIE	PAYMENT
L4NOV00 IS						INV. DATE
L4NOV00 DD			WAIT 13OCT09		VARIES	CASH
			OPTIONS: STK:TY4242 ENG:1NZ-FF			13OCT09
10:27	13OCT09	12:26	13OCT09			
LINE			OPCODE	TECH	TYPE	HOURS

LIST NET TOTAL

\* THANK YOU FOR CHOOSING IRA TOYOTA DANVERS \*  
TO SERVICE YOUR VEHICLE  
IF YOU ARE NOT 100% SATISFIED  
\*\*\* PLEASE CONTACT \*\*\*  
CHARLIE ALICARDI, SERVICE DIRECTOR  
978-739-8391 calicardi@iramotorgroup.com  
OR LORRAINE OBRIEN 978-739-3770

*Sticker & repairs*



CASH  CHECK  CC

*VISA*

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x \_\_\_\_\_

Replacement parts and tires are warranted for defects in material or workmanship by the manufacturer.

Please present your receipt and the vehicle to our Service Department during normal business hours.

DESCRIPTION	TOTALS
LABOR AMOUNT	87.90
PARTS AMOUNT	16.90
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
SHOP CHARGE	3.86
TOTAL CHARGES	108.66
DISCOUNTS/DEDUCTIBLES	0.00
SALES TAX	1.30
<b>PLEASE PAY THIS AMOUNT</b>	<b>109.96</b>



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PAGE 1

BUS: [REDACTED] CELL: [REDACTED] SERVICE ADVISOR: 8776 NATHANIEL K BRUNGOT

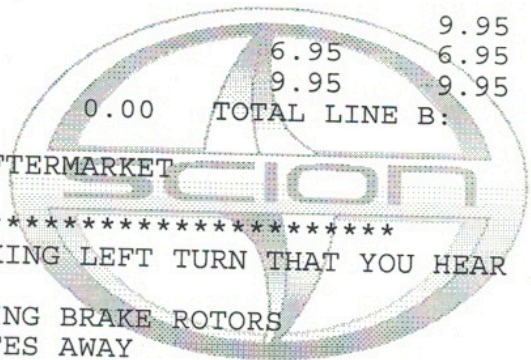
COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
ABSOLUTELY	00	TOYOTA ECHO	JTDBT1235Y0097074	[REDACTED]	27652/27652	T379
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	DATE	PAYMENT
L4NOV00 IS						INV. DATE
L4NOV00 DD			WAIT 13OCT09			13OCT09
			OPTIONS:	STK:TY4242 ENG:1NZ-FF		
LO:27	13OCT09	12:26	13OCT09			
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET

STATE INSPECTION	LIST	NET	TOTAL
------------------	------	-----	-------

SI STATE INSPECTION  
8264 YEATON, RICHARD LIC#: /  
CT  
PARTS: 0.00 LABOR: 29.00 OTHER: 0.00 TOTAL LINE A: 29.00

27652 0.30 SI DONE  
\*\*\*\*\*

C/REQUESTS NEW WIPER INSERTS  
WIP TECHNICIAN REPLACED THE WIPER BLADES.  
8747 ROCHFORD, JEFF LIC#: /  
CT  
1 RX30114 14" RAIN-X WIPER 9.95 9.95  
1 RX30122 WIPER BLADE 6.95 6.95  
PARTS: 16.90 LABOR: 9.95 OTHER: 0.00 TOTAL LINE B: 26.85



27652 0.20 COULD NOT REPLACE INSERTS-HAS AFTERMARKET WIPERS. INSTALLED RAIN-X BLADES.  
\*\*\*\*\*  
C/S THAT THERE IS A GRATING NOISE WHEN TAKING LEFT TURN THAT YOU HEAR FROM THE FRONT SOUND LIKE RIGHT  
CAUSE: FRONT BACKING PLATES ROTTED AND HITTING BRAKE ROTORS  
MISC TECHNICIAN PUSHED THE BACKING PLATES AWAY FROM ROTORS AS BEST AS POSSIBLE.  
8747 ROCHFORD, JEFF LIC#: /  
CT  
PARTS: 0.00 LABOR: 48.95 OTHER: 0.00 TOTAL LINE C: 48.95

27652 FRONT BACKING PLATES ROTTED AND HITTING BRAKE ROTORS 0.50 I PUSHED PLATES AWAY FROM ROTORS AS BEST AS POSSIBLE. EVENTUALLY BACKING PLATES WILL NEED TO BE REPLACED BECAUSE THEY ARE VERY RUSTY AND THIN. REPLACING PLATES WILL REQUIRE REPLACEMENT OF WHEEL BEARINGS AND HUBS ALSO.

\*\*\*\*\*

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		LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		SHOP CHARGE	
		TOTAL CHARGES	
		DISCOUNTS/DEDUCTIBLES	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	

x \_\_\_\_\_



CUSTOMER #: 9272015

872006

# Ira Toyota Scion

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\*INVOICE\*

PAGE 2

SUB: [REDACTED] CELL: [REDACTED] SERVICE ADVISOR: 8776 NATHANIEL K BRUNGOT

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
ABSOLUTELY	00	TOYOTA ECHO	JTDBT1235Y0097074	[REDACTED]	27652/27652	T379
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
14NOV00 IS						INV. DATE
14NOV00 DD			WAIT 13OCT09		VARIES	CASH
			OPTIONS:	STK:TY4242 ENG:1NZ-FF		

0:27	13OCT09	12:26	13OCT09	
LINE	OPCODE	TECH	TYPE	HOURS

	LIST	NET	TOTAL
PERFORM 27 POINT COURTESY INSPECTION, INSPECTION FORM IS ATTACHED PLEASE SEE YOUR ADVISOR IF YOU HAVE ANY QUESTIONS.			
BR4 FRONT BRAKES: 6mm - REAR BRAKES: 4mm 8747 ROCHFORD,JEFF LIC#: / CT			
TR6	LEFT/FRONT: 7/32nds - RIGHT/FRONT: 6/32nds - LEFT/REAR: 7/32nds - RIGHT/REAR: 9/32nds 8747 ROCHFORD,JEFF LIC#: / CT	0.00	0.00
TP30	TECHNICIAN NOTES: ALL TIRE PRESSURES ARE SET TO 30 PSI. 8747 ROCHFORD,JEFF LIC#: / CT	0.00	0.00
TH8776	Thank you for having your vehicle serviced at Ira Toyota of Danvers.It was my pleasure to serve you and my goal is to provide you an EXCELLENT service experience.Thank you for letting me be of service to you -Nate Brungot 8747 ROCHFORD,JEFF LIC#: / CT	0.00	0.00
ARTS:	0.00 LABOR: 0.00 OTHER: 0.00	0.00	0.00
TOTAL LINE D:		0.00	0.00

27652 COURTESY INSPECTION DONE  
\*\*\*\*\*  
EST: 100.00      13OCT09 10:27 SA: 8776  
CUSTOMER PAY MISC/MAT HAZ/WST FOR REPAIR ORDER      3.86

ALL PARTS INSTALLED ARE NEW OR FACTORY REBUILT UNLESS SPECIFIED OTHERWISE

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

In addition to the charges for parts, labor, tax, etc., Ira Toyota Scion also charges a "shop charge" as part of the repair bill. This "shop charge" is to help defray the costs of certain materials that cannot be accurately itemized, but which are generally used in the repair and service of vehicles. These items include, but are not limited to, rags, bolts, crews, hand cleaner, small amounts of lubricant, etc. This charge is calculated as a percentage of the total labor charge.

x \_\_\_\_\_

Replacement parts and tires are warranted for defects in material or workmanship by the manufacturer. Please present your receipt and the vehicle to our Service Department during normal business hours.	DESCRIPTION	TOTALS
	LABOR AMOUNT	
	PARTS AMOUNT	
	GAS, OIL, LUBE	
	SUBLET AMOUNT	
	SHOP CHARGE	
	TOTAL CHARGES	
	DISCOUNTS/DEDUCTIBLES	
	SALES TAX	
<b>PLEASE PAY THIS AMOUNT</b>		



Year/Model: 00 Echo Date: 10/13/09  
135Y0097084 Repair Order #: 872006

Assistant Service Manager: Not

Technician: JFR

CHECKED AND OKAY			MAY NEED FUTURE ATTENTION			REQUIRES IMMEDIATE ATTENTION		
<b>INTERIOR/EXTERIOR</b>								
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Head Lights / Tail Lights / Turn Signals / Brake Lights / Hazard Warning Lights / Exterior Lamps								
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Windshield Washer Spray / Wiper Operation / Wiper Blades / Wiper Arms / Including Rear (if applicable)								
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Windshield Condition (Inspect for Cracks, Chips, or Pitting)								
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Upholstery / Carpet / Floor Mats / Mirrors / Glass								
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Emergency Brake Adjustment								
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Horn Operation								
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Fuel Tank Cap Gasket								
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Air Conditioning Filter (if equipped)								
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Clutch Operation (if equipped)								
<b>UNDER VEHICLE</b>								
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Shock Absorbers / Suspension								
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Steering Gear Box / Linkage and Boots / Ball Joints / Dust Covers								
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Muffler / Exhaust Pipes / Mountings								
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Engine Oil and/or Fluid Leaks								
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Brake Lines / Hoses / Parking Brake Cable								
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Drive Shaft Boots / Constant Velocity Boots / U-joints / Transmission Linkage (if equipped)								
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Transmission / Differential / Transfer Case (Check Fluid Level, Fluid Condition and Fluid Leaks)								
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Fuel Lines and Connections / Fuel Tank Band / Fuel Tank Vapor Vent System Hoses								
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Inspect Nuts and Bolts on Body Chassis								
<b>UNDER HOOD</b>								
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Fluid Levels: Oil / Coolant / Battery / Power Steering / Brake Fluid / Washer / Automatic Transmission								
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Engine Air Filter								
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Drive Belts (condition and adjustment)								
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Engine Coolant Protection								
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Cooling System Hoses / Heater Hoses / Air Conditioning Hoses and Connections								
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Radiator Core / Air Conditioning Condenser (if equipped)								

CHECKED AND OKAY			MAY NEED FUTURE ATTENTION			REQUIRES IMMEDIATE ATTENTION		
<b>BATTERY PERFORMANCE</b>								
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Battery Terminals / Cables / Mountings								
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Check Condition of Battery (Storage Capacity Test)								
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pass			Recharge Retest			Fail		

BRAKE AND TIRE			
<b>Left Front</b>		<b>Right Front</b>	
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Brake Lining	<u>6</u> mm	Brake Lining	<u>6</u> mm
Tire Tread	<u>7</u> 32nds	Tire Tread	<u>6</u> 32nds
Wear Pattern		Wear Pattern	
Tire Pressure	<u>30</u> psi	Tire Pressure	<u>30</u> psi
<b>Left Rear</b>		<b>Right Rear</b>	
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Brake Lining	<u>4</u> mm	Brake Lining	<u>4</u> mm
Tire Tread	<u>7</u> 32nds	Tire Tread	<u>9</u> 32nds
Wear Pattern		Wear Pattern	
Tire Pressure	<u>30</u> psi	Tire Pressure	<u>30</u> psi
<input type="checkbox"/> Brake Inspection Not Performed This Visit			

**COMMENTS**

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CUSTOMER #: 9272015

848932

# Ira Toyota Scion

161 Andover St. \* Rt. 114  
Danvers, MA 01923  
978-739-8333 \* 800-230-0982  
www.iramotorgroup.com

\*INVOICE\*

PAGE 2

BUS:		CELL:		SERVICE ADVISOR: 8696 JAMES A WARD	
COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT TAG
ABSOLUTELY	00	TOYOTA ECHO	JTDBT1235Y0097074		26972/26972 T349-
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	DATE PAYMENT INV. DATE
14NOV00 IS			17:00 17JUN09		VARIES CASH 17JUN09
14NOV00 DD					
OPTIONS: STK:TY4242 ENG:1NZ-FF					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

CAUSE: ALIGNMENT AND BALANCE 4 TIRES , TIRE PRESS  
 PH PERFORM POTHOLE SPECIAL/PERFORM 4 WHEEL  
 ALIGNMENT AND 4 WHEEL BALANCE  
 8221 RAPANELLI, SERGIO LIC#: /  
 CT

PARTS: 0.00 LABOR: 144.95 OTHER: 0.00 TOTAL LINE C: 144.95

26972 ALIGNMENT AND BALANCE 4 TIRES , TIRE PRESS 2.50  
 \*\*\*\*\*

EST: 0.00 17JUN09 10:16 SA: 8696

EST: 145.00 17JUN09 10:53 SA: 8696  
 CONTACT: MR AND MRS MGGILLOWAY

CUSTOMER PAY MISC/MAT HAZ/WST FOR REPAIR ORDER 7.39  
 \* THANK YOU FOR CHOOSING IRA TOYOTA DANVERS \*



TO SERVICE YOUR VEHICLE  
 IF YOU ARE NOT 100% SATISFIED  
 \*\*\* PLEASE CONTACT \*\*\*

CHARLIE ALICARDI, SERVICE DIRECTOR  
 978-739-8391 calicardi@iramotorgroup.com  
 OR LORRAINE OBRIEN 978-739-3770

PAY TO THE ORDER OF  
 BANK OF AMERICA  
 GREENSBORO, NC 27410  
 FOR DEPOSIT ONLY  
 DANVERS T, INC.  
 DBA IRA TOYOTA  
 898001049007

PAID

ALL PARTS INSTALLED ARE NEW OR FACTORY REBUILT UNLESS SPECIFIED OTHERWISE

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

In addition to the charges for parts, labor, tax, etc., Ira Toyota Scion also charges a "shop charge" as part of the repair bill. This "shop charge" is to help defray the costs of certain materials that cannot be accurately itemized, but which are generally used in the repair and service of vehicles. These items include, but are not limited to, rags, bolts, screws, hand cleaner, small amounts of lubricant, etc. This charge is calculated as a percentage of the total labor charge.

x \_\_\_\_\_

Replacement parts and tires are warranted for defects in material or workmanship by the manufacturer. Please present your receipt and the vehicle to our Service Department during normal business hours.	DESCRIPTION	TOTALS
	LABOR AMOUNT	144.95
	PARTS AMOUNT	0.00
	GAS, OIL, LUBE	0.00
	SUBLET AMOUNT	0.00
	SHOP CHARGE	7.39
	TOTAL CHARGES	152.34
	DISCOUNTS/DEDUCTIBLES	0.00
	SALES TAX	0.37
<b>PLEASE PAY THIS AMOUNT</b>	<b>152.71</b>	



CUSTOMER #: 9272015

848932

# Ira Toyota Scion

161 Andover St. \* Rt. 114  
Danvers, MA 01923  
978-739-8333 \* 800-230-0982  
www.iramotorgroup.com

\*INVOICE\*

PAGE 1

SERVICE ADVISOR: 8696 JAMES A WARD

DUS:		CELL:		VIN		LICENSE		MILEAGE IN/ OUT		TAG	
COLOR	YEAR	MAKE/MODEL		VIN		LICENSE		MILEAGE IN/ OUT		TAG	
ABSOLUTELY	00	TOYOTA ECHO		JTDBT1235Y0097074		[REDACTED]		26972/26972		T349-	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	DATE	PAYMENT	INV. DATE				
14NOV00 IS			17:00 17JUN09			CASH	17JUN09				
14NOV00 DD											
			OPTIONS: STK:TY4242 ENG:1NZ-FF								

10:16 17JUN09	12:04 17JUN09												
LINE OPCODE	TECH	TYPE	HOURS								LIST	NET	TOTAL

A C/S RIGHT FRONT WHEEL HIT SOMETHING, HUBCAP COMING OFF - RIM DENTED -

CHECK RIGHT REAR WHEEL TOO - ADVISE

CAUSE: FIXED  
MISC REPAIRED RIM - FREE OF CHARGE  
8221 RAPANELLI, SERGIO LIC#: /

CT  
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

26972 FIXED

\*\*\*\*\*

3 PERFORM 27 POINT COURTESY INSPECTION, INSPECTION FORM IS ATTACHED  
PLEASE SEE YOUR ADVISOR IF YOU HAVE ANY QUESTIONS.

BR5 FRONT BRAKES 6MM - REAR BRAKES 5MM  
8221 RAPANELLI, SERGIO LIC#: /

CT 0.00 0.00  
TR6 FRONT TIRES 7/32 - REAR TIRES 6/32  
8221 RAPANELLI, SERGIO LIC#: /

CT 0.00 0.00  
MISC TIRE PRESSURES AT 32 PSI  
8221 RAPANELLI, SERGIO LIC#: /

CT 0.00 0.00  
TH8696 Thank you for having your vehicle serviced

at Ira Toyota of Danvers. It was my pleasure

to serve you and my goal is to provide you

an EXCELLENT service experience. Thank you

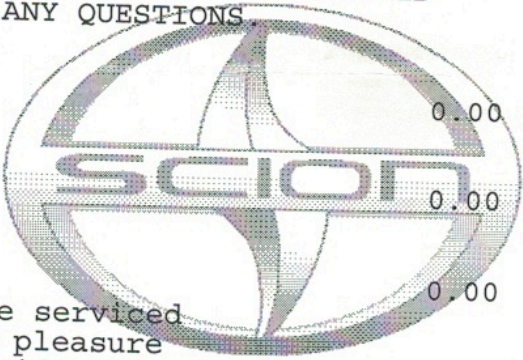
for letting me be of service to you - Jim Ward.

8221 RAPANELLI, SERGIO LIC#: /  
CT  
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

\*\*\*\*\*

\*\* PERFORM POTHOLE SPECIAL/PERFORM 4 WHEEL ALIGNMENT AND 4 WHEEL BALANCE

<p>ALL PARTS INSTALLED ARE NEW OR FACTORY REBUILT UNLESS SPECIFIED OTHERWISE</p> <p>NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.</p> <p>In addition to the charges for parts, labor, tax, etc., Ira Toyota Scion also charges a shop charge as part of the repair bill. This "shop charge" is to help defray the costs of certain materials that cannot be accurately itemized, but which are generally used in the repair and service of vehicles. These items include, but are not limited to, rags, bolts, crews, hand cleaner, small amounts of lubricant, etc. This charge is calculated as a percentage of the total labor charge.</p>	<p>Replacement parts and tires are warranted for defects in material or workmanship by the manufacturer.</p> <p>Please present your receipt and the vehicle to our Service Department during normal business hours.</p>	DESCRIPTION	TOTALS
		LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		SHOP CHARGE	
		TOTAL CHARGES	
		DISCOUNTS/DEDUCTIBLES	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	





# Quality Vehicle Inspection

Year/Model: 00 ECHO Date: 6/17/09

135Y0097074 Repair Order #: 848932



Customer Service Manager: Jim W

Technician: Seigo Raparalle

**CHECKED AND OKAY**  
**MAY NEED FUTURE ATTENTION**  
**REQUIRES IMMEDIATE ATTENTION**

**INTERIOR/EXTERIOR**

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Head Lights / Tail Lights / Turn Signals / Brake Lights / Hazard Warning Lights / Exterior Lamps
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Windshield Washer Spray / Wiper Operation / Wiper Blades / Wiper Arms / Including Rear (if applicable)
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Windshield Condition (Inspect for Cracks, Chips, or Pitting)
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Upholstery / Carpet / Floor Mats / Mirrors / Glass
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Emergency Brake Adjustment
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Horn Operation
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Fuel Tank Cap Gasket
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Air Conditioning Filter (if equipped)
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Clutch Operation (if equipped)

**UNDER VEHICLE**

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Shock Absorbers / Suspension
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Steering Gear Box / Linkage and Boots / Ball Joints / Dust Covers
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Muffler / Exhaust Pipes / Mountings
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Engine Oil and/or Fluid Leaks
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Brake Lines / Hoses / Parking Brake Cable
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Drive Shaft Boots / Constant Velocity Boots / U-joints / Transmission Linkage (if equipped)
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Transmission / Differential / Transfer Case (Check Fluid Level, Fluid Condition and Fluid Leaks)
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Fuel Lines and Connections / Fuel Tank Band / Fuel Tank Vapor Vent System Hoses
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Inspect Nuts and Bolts on Body Chassis

**UNDER HOOD**

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Fluid Levels: Oil / Coolant / Battery / Power Steering / Brake Fluid / Washer / Automatic Transmission
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Engine Air Filter
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Drive Belts (condition and adjustment)
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Engine Coolant Protection
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Cooling System Hoses / Heater Hoses / Air Conditioning Hoses and Connections
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Radiator Core / Air Conditioning Condenser (if equipped)

**CHECKED AND OKAY**  
**MAY NEED FUTURE ATTENTION**  
**REQUIRES IMMEDIATE ATTENTION**

**BATTERY PERFORMANCE**

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Battery Terminals / Cables / Mountings
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Check Condition of Battery (Storage Capacity Test)
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> Pass <input type="checkbox"/> Recharge Retest <input type="checkbox"/> Fail

**BRAKE AND TIRE**

**Left Front**

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Brake Lining	5	mm
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Tire Tread	7	32nds
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Wear Pattern		
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Tire Pressure	32	psi

**Right Front**

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Brake Lining	5	mm
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Tire Tread	7	32nds
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Wear Pattern		
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Tire Pressure	32	psi

Inspect Brake Lining      Inspect Tire Wear

**Left Rear**

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Brake Lining	5	mm
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Tire Tread	6	32nds
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Wear Pattern		
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Tire Pressure	32	psi

**Right Rear**

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Brake Lining	5	mm
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Tire Tread	6	32nds
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Wear Pattern		
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Tire Pressure	32	psi

Brake Inspection Not Performed This Visit

**COMMENTS**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Seigo Raparalle

Thanked.









# Quality Vehicle Inspection

Year/Model: 00 Echo Date: 7/22/08

Repair Order #: 78858

Assistant Service Manager: 7638

Technician: Derek

CHECKED AND OKAY			MAY NEED FUTURE ATTENTION			REQUIRES IMMEDIATE ATTENTION			
INTERIOR/EXTERIOR									
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Head Lights / Tail Lights / Turn Signals / Brake Lights / Hazard Warning Lights / Exterior Lamps						<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Windshield Washer Spray / Wiper Operation / Wiper Blades / Wiper Arms / Including Rear (if applicable)						<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Windshield Condition (Inspect for Cracks, Chips, or Pitting)						<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Upholstery / Carpet / Floor Mats / Mirrors / Glass						<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Emergency Brake Adjustment						<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Horn Operation						<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Fuel Tank Cap Gasket						<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Air Conditioning Filter (if equipped)						<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Clutch Operation (if equipped)						<input type="checkbox"/>
UNDER VEHICLE									
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Shock Absorbers / Suspension						<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Steering Gear Box / Linkage and Boots / Ball Joints / Dust Covers						<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Muffler / Exhaust Pipes / Mountings						<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Engine Oil and/or Fluid Leaks						<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Brake Lines / Hoses / Parking Brake Cable						<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Drive Shaft Boots / Constant Velocity Boots / U-joints / Transmission Linkage (if equipped)						<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Transmission / Differential / Transfer Case (Check Fluid Level, Fluid Condition and Fluid Leaks)						<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Fuel Lines and Connections / Fuel Tank Band / Fuel Tank Vapor Vent System Hoses						<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Inspect Nuts and Bolts on Body Chassis						<input type="checkbox"/>
UNDER HOOD									
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Fluid Levels: Oil / Coolant / Battery / Power Steering / Brake Fluid / Washer / Automatic Transmission						<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Engine Air Filter						<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Drive Belts (condition and adjustment)						<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Engine Coolant Protection						<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Cooling System Hoses / Heater Hoses / Air Conditioning Hoses and Connections						<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Radiator Core / Air Conditioning Condenser (if equipped)						<input type="checkbox"/>

CHECKED AND OKAY			MAY NEED FUTURE ATTENTION			REQUIRES IMMEDIATE ATTENTION			
BATTERY PERFORMANCE									
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Battery Terminals / Cables / Mountings						<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Check Condition of Battery (Storage Capacity Test)						<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Pass			Recharge Retest			<input type="checkbox"/>
						Fail			

BRAKE AND TIRE			
Left Front		Right Front	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Brake Lining	<u>7</u> mm	Brake Lining	<u>7</u> mm
Tire Tread	<u>7</u> 32nds	Tire Tread	<u>7</u> 32nds
Wear Pattern	<input checked="" type="checkbox"/>	Wear Pattern	<input checked="" type="checkbox"/>
Tire Pressure	<u>32</u> psi	Tire Pressure	<u>32</u> psi
Inspect Brake Lining		Inspect Tire Wear	
Left Rear		Right Rear	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Brake Lining	<u>7</u> mm	Brake Lining	<u>7</u> mm
Tire Tread	<u>7</u> 32nds	Tire Tread	<u>7</u> 32nds
Wear Pattern	<input checked="" type="checkbox"/>	Wear Pattern	<input checked="" type="checkbox"/>
Tire Pressure	<u>32</u> psi	Tire Pressure	<u>32</u> psi
<input checked="" type="checkbox"/> Brake Inspection Not Performed This Visit			

**COMMENTS**

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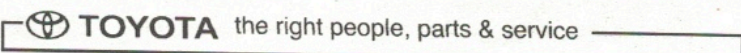
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# Ira Toyota Scion

161 Andover St. \* Rt. 114  
Danvers, MA 01923  
978-739-8333 \* 800-230-0982  
www.iramotorgroup.com

\*INVOICE\*

PAGE 1

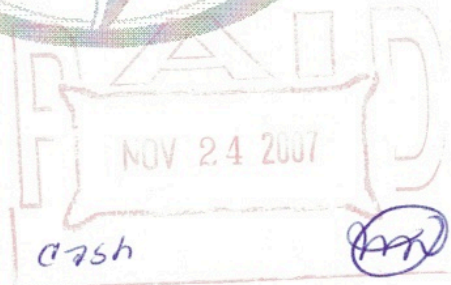
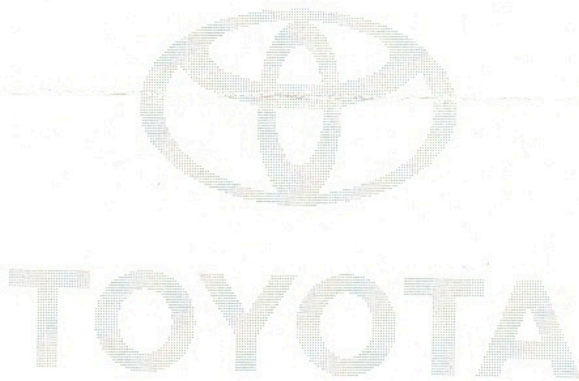
SERVICE ADVISOR: 7154 PETAR PETROV

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
ABSOLUTELY	00	TOYOTA ECHO	JTDBT1235Y0097074		22968/22970	3....
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
14NOV00	IS				CASH	24NOV07
OPTIONS:			STK:TY4242 ENG:1NZ-FF			
10:30	24NOV07	11:02	24NOV07			

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A		STATE	INSPECTION				
		SI	STATE	INSPECTION			
		6830	NGUYEN, TONY	LIC#: /		29.00	29.00
			CT				

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!!!!!!!!!!!!!!THANK YOU!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!  
FOR  
CHOOSING IRA MOTOR GROUP  
!!



ALL PARTS INSTALLED ARE NEW OR FACTORY REBUILT UNLESS SPECIFIED OTHERWISE

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

In addition to the charges for parts, labor, tax, etc., Ira Toyota Scion also charges a "shop charge" as part of the repair bill. This "shop charge" is to help defray the costs of certain materials that cannot be accurately itemized, but which are generally used in the repair and service of vehicles. These items include, but are not limited to, rags, bolts, screws, hand cleaner, small amounts of lubricant, etc. This charge is calculated as a percentage of the total labor charge.

x \_\_\_\_\_

Replacement parts and tires are warranted for defects in material or workmanship by the manufacturer.  
Please present your receipt and the vehicle to our Service Department during normal business hours.

DESCRIPTION	TOTALS
LABOR AMOUNT	29.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
SHOP CHARGE	0.00
TOTAL CHARGES	29.00
DISCOUNTS/DEDUCTIBLES	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	29.00